February 10, 2000

# RECEIVED

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PEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Commissioner Gloria Tristani Federal Communications Commission Room 8-A204 445 Twelfth Street, S.W. Washington, DC 20554

Re: WT Docket No. 97-207: Calling Party Pays Service Offering in the Commercial Mobile Radio Services

## Dear Commissioner Tristani:

As a member of ACUTA: the Association of Telecommunications Professionals in Higher Education, the University of Mississippi has closely followed the Calling Party Pays ("CPP") rulemaking proceeding and strongly supports the positions expressed in ACUTA's comments. Like many ACUTA members, we are a non-profit educational institution deeply concerned that without appropriate safeguards, CPP will expose the University of Mississippi to significant financial liability that would undermine our ongoing effort to provide educational services.

The University of Mississippi currently has over 10,400 students and 2,200 time employees. With an extensive telecommunications infrastructure accessible to such a large number of student and employee users, we face the very real threat of uncontrollable, unauthorized CPP calls.

We agree that verbal notification to calling parties is a critical prerequisite to the implementation of CPP in a way that protects consumers. This kind of notification by itself would not protect our institution from unauthorized CPP calls. A student or employee can hear the notification, but the institution will never be able to bill that student or employee for his/her charges. Without some means to screen and block calls, it will take very little time for our campus population to learn that "free" calls can be made to CPP numbers, the cost of which will ultimately be borne by the University of Mississippi. Even a small percentage of calls made to CPP numbers would have a direct and immediate impact on our already constrained budget.

We understand that the record before the Commission reflects a range of views on how large institutions might control the level of unauthorized CPP calls. We have considered the many options available and have consistently supported the numbering solution advocated by ACUTA in its written comments and oral presentations in this proceeding. The most efficient, cost-effective, and administratively simple way to deal with the problem of unauthorized CPP calls is by assigning one or more identifiable Service Access Codes ("SACs") to CPP numbers. With very little effort, and at almost no cost, our PBXs could be programmed to recognize the designated CPP SAC(s) in exactly the same way that they are programmed to recognize the numbering patterns of other chargeable calls. The SAC solution would also save our institution the considerable expense and disruption of replacing the PBXs we have in use with costly, next-generation equipment that could distinguish CPP calls without identifiable numbering.

As a non-profit educational institution, we are always concerned when we face the prospect of uncertain or uncontrollable external costs. On our campus, wireless telephones have become increasingly popular, particularly with students. Thus, our concern about the likelihood of unrecoverable costs associated with CPP calls is well placed. Given the re-allocation of financial responsibility caused by CPP, the importance of enabling subscribers to block, or track, CPP calls is undeniable. The Commission would best serve the public interest -- and accommodate the needs of educational institutions such as ours -- by assigning a unique SAC to all CPP numbers. We appreciate the opportunity to offer the Commission our views on this matter, and we look forward to the successful implementation of CPP in a manner that will take into account the needs of all affected parties.

Sincerely,

E. F. Hale Associate Vice Chancellor of Information Technology

cc: Mr. Adam Krinsky, Senior Legal Advisor to Commissioner Tristani Mr. Buster Clark, Telecommunications Director Chairman William E. Kennard Federal Communications Commission Room 8-B201 445 Twelfth Street, SW Washington, DC 20554

Re: WT Docket No. 97-207: Calling Party Pays Service Offering in the Commercial Mobile Radio Services

## Dear Chairman Kennard:

As a member of ACUTA: the Association of Telecommunications Professionals in Higher Education, the University of Mississippi has closely followed the Calling Party Pays ("CPP") rulemaking proceeding and strongly supports the positions expressed in ACUTA's comments. Like many ACUTA members, we are a non-profit educational institution deeply concerned that without appropriate safeguards, CPP will expose the University of Mississippi to significant financial liability that would undermine our ongoing effort to provide educational services.

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Sincerely,

E. F. Hale Associate Vice Chancellor of Information Technology

cc: Mr. Ari Fitzgerald, Legal Advisor to Chairman Kennard Mr. Buster Clark, Telecommunications Director

Mr. Joe Levin Wireless Communications Bureau Federal Communications Commission Room 3-B135 445 Twelfth Street, S.W. Washington, DC 20554

Re: WT Docket No. 97-207: Calling Party Pays Service Offering in the Commercial Mobile Radio Services

Dear Mr. Levin:

As a member of ACUTA: the Association of Telecommunications Professionals in Higher Education, the University of Mississippi has closely followed the Calling Party Pays ("CPP") rulemaking proceeding and strongly supports the positions expressed in ACUTA's comments. Like many ACUTA members, we are a non-profit educational institution deeply concerned that without appropriate safeguards, CPP will expose the University of Mississippi to significant financial liability that would undermine our ongoing effort to provide educational services.

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E. F. Hale Associate Vice Chancellor of Information Technology

Ms. Chris Monteith Wireless Communications Bureau Federal Communications Commission Room 3-C-122 445 Twelfth Street, S.W. Washington, DC 20554

Re: WT Docket No. 97-207: Calling Party Pays Service Offering in the Commercial Mobile Radio Services

Dear Ms. Monteith:

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E. F. Hale Associate Vice Chancellor of Information Technology

Commissioner Susan Ness Federal Communications Commission Room A-B115 445 Twelfth Street, S.W. Washington, DC 20554

Re: WT Docket No. 97-207: Calling Party Pays Service Offering in the Commercial Mobile Radio Services

#### Dear Commissioner Ness:

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Sincerely,

E. F. Hale Associate Vice Chancellor of Information Technology

cc: Mr. Mark Schneider, Senior Legal Advisor to Commissioner Ness Mr. Buster Clark, Telecommunications Director Commissioner Michael K. Powell Federal Communications Commission Room 8-A204 445 Twelfth Street, S.W. Washington, DC 20554

Re: WT Docket No. 97-207: Calling Party Pays Service Offering in the Commercial Mobile Radio Services

#### **Dear Commissioner Powell:**

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E. F. Hale Associate Vice Chancellor of Information Technology

cc: Mr. Peter A. Tenhula, Senior Legal Advisor to Commissioner Powell Mr. Buster Clark, Telecommunications Director Ms. Magalie Roman Salas
Office of the Secretary
Federal Communications Commission
Room TW-A324
445 Twelfth Street, SW
Washington, DC 20554

Re: WT Docket No. 97-207: Calling Party Pays Service Offering in the Commercial Mobile Radio Services

Dear Ms. Salas:

As a member of ACUTA: the Association of Telecommunications Professionals in Higher Education, the University of Mississippi has closely followed the Calling Party Pays ("CPP") rulemaking proceeding and strongly supports the positions expressed in ACUTA's comments. Like many ACUTA members, we are a non-profit educational institution deeply concerned that without appropriate safeguards, CPP will expose the University of Mississippi to significant financial liability that would undermine our ongoing effort to provide educational services.

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E. F. Hale Associate Vice Chancellor of Information Technology

Mr. James D. Schlichting
Deputy Bureau Chief
Wireless Communications Bureau
Federal Communications Commission
Room 3-C254
445 Twelfth Street, S.W.
Washington, DC 20554

Re: WT Docket No. 97-207: Calling Party Pays Service Offering in the Commercial Mobile Radio Services

Dear Mr. Schlichting:

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E. F. Hale Associate Vice Chancellor of Information Technology

Mr. David Siehl Wireless Communications Bureau Federal Communications Commission Room 3-A164 445 Twelfth Street, S.W. Washington, DC 20554

Re: WT Docket No. 97-207: Calling Party Pays Service Offering in the Commercial Mobile Radio Services

Dear Mr. Siehl:

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E. F. Hale Associate Vice Chancellor of Information Technology

Mr. Thomas Sugrue Chief, Wireless Communications Bureau Federal Communications Commission Room 3-C252 445 Twelfth Street, S.W. Washington, DC 20554

Re: WT Docket No. 97-207: Calling Party Pays Service Offering in the Commercial Mobile Radio Services

Dear Mr. Sugrue:

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E. F. Hale Associate Vice Chancellor of Information Technology

Commissioner Harold W. Furchtogott-Roth Federal Communications Commission Room 8-A302 445 Twelfth Street, S.W. Washington, DC 20554

Re: WT Docket No. 97-207: Calling Party Pays Service Offering in the Commercial Mobile Radio Services

Dear Commissioner Furchtogott-Roth:

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We agree that verbal notification to calling parties is a critical prerequisite to the implementation of CPP in a way that protects consumers. This kind of notification by itself would not protect our institution from unauthorized CPP calls. A student or employee can hear the notification, but the institution will never be able to bill that student or employee for his/her charges. Without some means to screen and block calls, it will take very little time for our campus population to learn that "free" calls can be made to CPP numbers, the cost of which will ultimately be borne by the University of Mississippi. Even a small percentage of calls made to CPP numbers would have a direct and immediate impact on our already constrained budget.

We understand that the record before the Commission reflects a range of views on how large institutions might control the level of unauthorized CPP calls. We have considered the many options available and have consistently supported the numbering solution advocated by ACUTA in its written comments and oral presentations in this proceeding. The most efficient, cost-effective, and administratively simple way to deal with the problem of unauthorized CPP calls is by assigning one or more identifiable Service Access Codes ("SACs") to CPP numbers. With very little effort, and at almost no cost, our PBXs could be programmed to recognize the designated CPP SAC(s) in exactly the same way that they are programmed to recognize the numbering patterns of other chargeable calls. The SAC solution would also save our institution the considerable expense and disruption of replacing the PBXs we have in use with costly, next-generation equipment that could distinguish CPP calls without identifiable numbering.

As a non-profit educational institution, we are always concerned when we face the prospect of uncertain or uncontrollable external costs. On our campus, wireless telephones have become increasingly popular, particularly with students. Thus, our concern about the likelihood of unrecoverable costs associated with CPP calls is well placed. Given the re-allocation of financial responsibility caused by CPP, the importance of enabling subscribers to block, or track, CPP calls is undeniable. The Commission would best serve the public interest -- and accommodate the needs of educational institutions such as ours -- by assigning a unique SAC to all CPP numbers. We appreciate the opportunity to offer the Commission our views on this matter, and we look forward to the successful implementation of CPP in a manner that will take into account the needs of all affected parties.

Sincerely,

E. F. Hale Associate Vice Chancellor of Information Technology

cc: Mr. Bryan Tramont, Legal Advisor to Commissioner Furchtgott-Roth Mr. Buster Clark, Telecommunications Director